

# Individuals Overview and Scrutiny Sub-Committee Annual Report 2021/22

# INTRODUCTION

This report is the annual report of the Sub-Committee, summarising the Sub-Committee's activities during its year of operation ended May 2022.

It is planned for this report to stand as a public record of achievement for the year and enable Members and others to have a record of the Sub-Committee's activities and performance.

### SUB-COMMITTEE MEMBERSHIP

Councillor Christine Smith (Chairman) Councillor Michael White (Vice-Chair) Councillor Ciaran White Councillor Nic Dodin Councillor Linda Van den Hende Councillor Denis O'Flynn Councillor Jan Sargent Councillor David Durant Councillor Bob Perry

During the year under review, the Sub-Committee met formally on four occasions and dealt with the following issues:

# HEALTH AND SOCIAL CARE BILL WHITE PAPER

The Sub-Committee were presented with an update on the Health and Social Care Bill White Paper which was due to have Royal Assent in January 2022 and be implemented by April 2022.

# ADULT SOCIAL CARE - COMPLAINTS REPORT

The Director of Adult Services presented the Adult Social Care Complaints Annual Report to the Committee. This detailed the complaints, enquiries and compliments received during the period April 2020 to March 2021.

There was a statutory requirement to publish the report annually.

### **REABLEMENT - UPDATE**

The Sub-Committee received a report which detailed the service delivery and performance outcomes of the Reablement Service delivered by Essex Cares Limited.

# HEALTHWATCH HAVERING – ANNUAL REPORT & NEL INSIGHT TO DISABLED RESIDENTS

The Sub-Committee has continued, throughout the year under review, to enjoy a productive working relationship with Healthwatch Havering – a local organisation representing the users of local health and social care services. Members of Healthwatch regularly attend meetings of the Sub-Committee and are able to ask questions of witnesses.

The Healthwatch Havering annual report was also presented to the Sub-Committee during the year under review. This outlined the statutory powers of Healthwatch to undertake enter and view visits to health and social care premises and how these were used in Havering. Other relevant aspects of Healthwatch's work included seeking the views of local people with disabilities on the support given to them during the COVD-19 pandemic.

Healthwatch Havering also produced a report which gave members of the Sub-Committee and insight into the thoughts of disabled residents during the COVID-19 pandemic.

### CORPORATE PERFORMANCE INDICATORS

Throughout the year the Sub-Committee continued to receive the Quarterly Performance Reports that had previously been reported to Cabinet and Demand Pressure Dashboards which illustrated the growing demands on Council services and the context that the performance levels set out in the reports had been achieved within.

### **COVID-19 VACCINE ROLLOUT**

During the period ending May 2022, the UK continued its COVID-19 vaccine rollout to residents. The Sub-Committee monitored the uptake of the vaccine from residents within Havering and commended the Adult Social Care team on their work within the care settings.

IMPLICATIONS AND RISKS

Financial implications and risks:

None – narrative report only.

# Legal implications and risks:

None – narrative report only.

## Human Resources implications and risks:

None – narrative report only.

### Equalities implications and risks:

While the work of the Sub-Committee can impact on all members of the community, there are no implications arising from this specific report which is a narrative of the Sub-Committee's work over the past year.

**BACKGROUND PAPERS** 

None